



Dear Partners Bank Customer:

On Monday, September 16, 2019, Partners Bank will be upgrading to a new Online/Mobile Banking system. *Managing your money will be faster and easier and you will see new features that will help simplify the process.* This will only affect Online and Mobile Banking users.

In preparation for this upgrade, we would like to notify you of our current schedule including some downtime of the system. Please review the enclosed document for more details. We will be communicating our latest updates in as many ways as possible. Please be on the lookout for information that will be sent through email, posted on our Facebook page ([www.facebook.com/PartnersBankOnline](http://www.facebook.com/PartnersBankOnline)), and on our website ([www.partnersbankonline.com](http://www.partnersbankonline.com)).

PLEASE NOTE: Prior to conversion, we suggest all our Online/Mobile Banking users take the time to check that the phone numbers and email addresses on your account are up to date so that your online account access is uninterrupted.

We appreciate your business and look forward to serving you with new products and features. If you need any assistance or have any questions, please call 1-888-226-5747 during regular business hours. We will be happy to assist you.

Sincerely,

A handwritten signature in black ink, appearing to read "Blaine A. Boudreau". The signature is fluid and cursive, with the first name being the most prominent.

Blaine A. Boudreau  
President & CEO